

LUXFLEX COMMUNICATIONS GROUP SARL
19, RUE DU LOHR,
SANEM / LUXEMBOURG
VAT: LU25393013



LUXFLEX COMMUNICATIONS GROUP LLC
50, AL FOSOOL, DUBAI / UAE
SHAMS BUSINESS CENTER, AL MESSANED, SHARJAH / UAE
N° 2429174.01

Privacy Policy for Luxflex Communications Group

Effective Date: 01.12.2024.

Luxflex Communications Group ("we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and protect your information when you interact with our website, services, and payment systems, including those provided through Stripe, or maybe other our (web payment) partners, as Payoneer or PayPal.

1. Information We Collect

We collect and process personal data when you:

- Visit our website
- Register for services or make a purchase
- Use payment services via Stripe
- Subscribe to our newsletters
- Contact us for support

The types of personal data we collect may include:

- **Personal Information:** Name, address, email address, phone number, and billing details
- **Payment Information:** Payment card details or other financial information (processed securely by Stripe, Payoneer, PayPal)
- **Technical Information:** IP address, browser type, operating system, and usage data

2. How We Use Your Information

We use the collected data to:

- Provide services and process transactions
- Communicate with you about updates, promotions, and support

LUXEMBOURG (EU) (+352) 621 480 625

WWW.LUXFLEX.COM
CONTACT@LUXFLEX.COM

UAE (GCC) (+971) 54 215 10 66

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- Ensure secure and smooth payment processing through Stripe
- Analyze website usage to improve performance
- Comply with legal obligations

3. Payment Processing

We use mostly **Stripe** (sometimes Payoneer or PayPal) for payment processing. Stripe collects and processes your payment information in accordance with their [Privacy Policy](#). We do not store your full payment card details. For security, all payment information is encrypted and transmitted directly to Stripe.

4. Sharing Your Information

We may share your information with trusted third parties only when necessary, including:

- Stripe (Payoneer or PayPal) for payment processing
- Service providers who assist in delivering our services
- Legal or regulatory authorities, if required by law

We will never sell your personal data to third parties.

5. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this Privacy Policy or comply with legal obligations. Payment information processed by Stripe (Payoneer or PayPal) is retained according to their policies.

6. Your Rights

You have the right to:

- Access, correct, or delete your personal data
- Withdraw consent for specific uses
- Opt-out of marketing communications
- Lodge complaints with a data protection authority if applicable

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7. Data Security

We implement robust measures to protect your data, including:

- SSL encryption for website transactions
- Secure storage of data
- Regular audits and compliance checks

Stripe also ensures compliance with industry standards such as PCI DSS to protect your payment information.

8. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to improve user experience and analyze website traffic. You can manage your cookie preferences through your browser settings.

9. Third-Party Links

Our website may contain links to third-party websites, as <https://www.eurogulf.club> , <https://www.princess-lyna.com> and <https://www.princess-lyna-tours.ae>

We are responsible for these three additional websites privacy practices.

We are not responsible for any other website privacy practices. Please review the privacy policies of these external sites before providing your personal data.

10. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. The updated policy will be posted on this page with the effective date.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

Luxflex Communications Group

Email: contact@luxflex.com

Phone: +97154 215 10 66 / +352 621 480 625

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